# **COMPLAINT FORM**

**Address**

**OSA, z.s.**

VAT: CZ63839997

Headquaters: Čs. armády 786/20, 160 56 Prague 6

**Address for delivery in case of a complaint**:

**Shipmall s.r.o. (Tradition in Images), Vrchlického 323, 517 21 Týniště nad Orlicí**

E-mail: shop@tradicevobrazech.cz

**Advertiser**

Name and surname (or company name):

Address:

Phone:

E-mail:

(for companies) VAT:

Invoice number: Date of order:

Goods that are claimed:

Description of defects:

Suggested method for settling the complaint, if applicable, indicating the bank account number for providing the discount:

At the same time, I ask for a confirmation of the claim, stating when I exercised this right, what is the content of the claim together with my claim, including the date and method of settlement of the claim.

Date:

Signature of the claimant: